

# How To Watch Worship: Live on Zoom

## Step 1: Download Zoom Beforehand

To participate in our **9 AM Interactive Worship on Zoom**, you'll need the Zoom app installed on your device.

- **On a Computer (Windows or Mac):**

1. Open your internet browser and go to: <https://zoom.us/download>.
2. Under "Zoom Client for Meetings," click **Download**.
3. Once the download is complete, open the file and follow the on-screen instructions to install Zoom.

- **On a Phone or Tablet (iOS or Android):**

1. Open the **App Store** (iPhone/iPad) or **Google Play Store** (Android).
  2. Search for "**Zoom Cloud Meetings**".
  3. Tap **Download** or **Install** and wait for the app to install.
  4. Open the app and sign up or log in with your email address if prompted.
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## Step 2: Join Zoom Worship

You can join Zoom Worship using your computer, phone, or tablet.

### On a Computer:

1. Visit the Foothills Worship page at <https://www.foothillsuu.org/watch>.
  2. Click "**Join on Zoom**" under the 9 AM Interactive Worship section.
  3. Fill out the short form that appears and click **Submit**.
  4. Zoom will automatically open. If prompted, click **Open Zoom Meetings**.
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### On a Phone or Tablet:

1. Open the Foothills Worship page in your browser or the Church Center app:  
<https://www.foothillsuu.org/watch>.
  2. Tap "**Join on Zoom**" under the 9 AM Interactive Worship section.
  3. Fill out the short form and tap **Submit**.
  4. When prompted, tap **Open Zoom**. If Zoom doesn't open automatically, open the Zoom app manually and enter the Meeting ID and Passcode provided.
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## Step 3: Adjust Zoom Settings for the Best Experience

1. Turn on **Audio**: Click **Join Audio** or **Call via Device Audio**.
  2. Turn on **Video** (optional): Click the camera icon labeled **Start Video**.
  3. Use **Chat**: Click the chat icon to interact with others during the service.
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## FAQs: Troubleshooting Common Issues

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### Q: Do I need a working microphone or camera to participate in Zoom worship?

- **No, neither a microphone nor a camera is required.** You can still fully participate by listening to the service and using the **chat feature** to interact or ask questions.
- While we love seeing your smiling face, turning on your camera is completely optional. You are welcome to join with your camera off and still feel connected to the community.

### Q: I can't download Zoom. What should I do?

- Make sure your device has enough storage space.
  - Restart your device and try downloading again.
  - You may be able to connect to the zoom meeting using your browser.
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### Q: The Zoom meeting isn't opening. What's wrong?

- Ensure Zoom is installed on your device.
  - If the meeting doesn't open automatically, go to the Zoom app, select **Join a Meeting**, and enter the Meeting ID and Passcode from the confirmation page.
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### Q: I can't hear anything.

- Check that your device's volume is turned up.
  - Make sure you've joined audio by clicking **Join Audio** or **Call via Device Audio**.
  - If you're using headphones, ensure they're properly connected.
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### Q: My video isn't working.

- Check that your camera is turned on by clicking **Start Video**.
  - Ensure no other programs are using your camera. Close any video apps (e.g., FaceTime).
  - Restart Zoom or your device if the issue persists.
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### Q: My screen is frozen or I keep getting disconnected.

- Check your internet connection. If you're using Wi-Fi, move closer to your router.
  - Close other apps or browser tabs that may be using your internet.
  - Restart your device and rejoin the Zoom meeting.
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### **Q: I'm getting "Meeting is full" or "Invalid Meeting ID."**

- Confirm you're using the correct Zoom link from <https://www.foothillsuu.org/watch>.
  - If the meeting is full, consider joining our 11 AM Livestream Worship on Church Center instead.
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### **Need More Help?**

Call us at **970-493-5906** or email [hello@foothillsuu.org](mailto:hello@foothillsuu.org) for additional assistance. We're here to help!

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Revision #2

Created 2025-01-13 19:04:26 CET by Rev. Sean Neil-Barron

Updated 2025-01-13 19:10:59 CET by Rev. Sean Neil-Barron